

# FY 2021

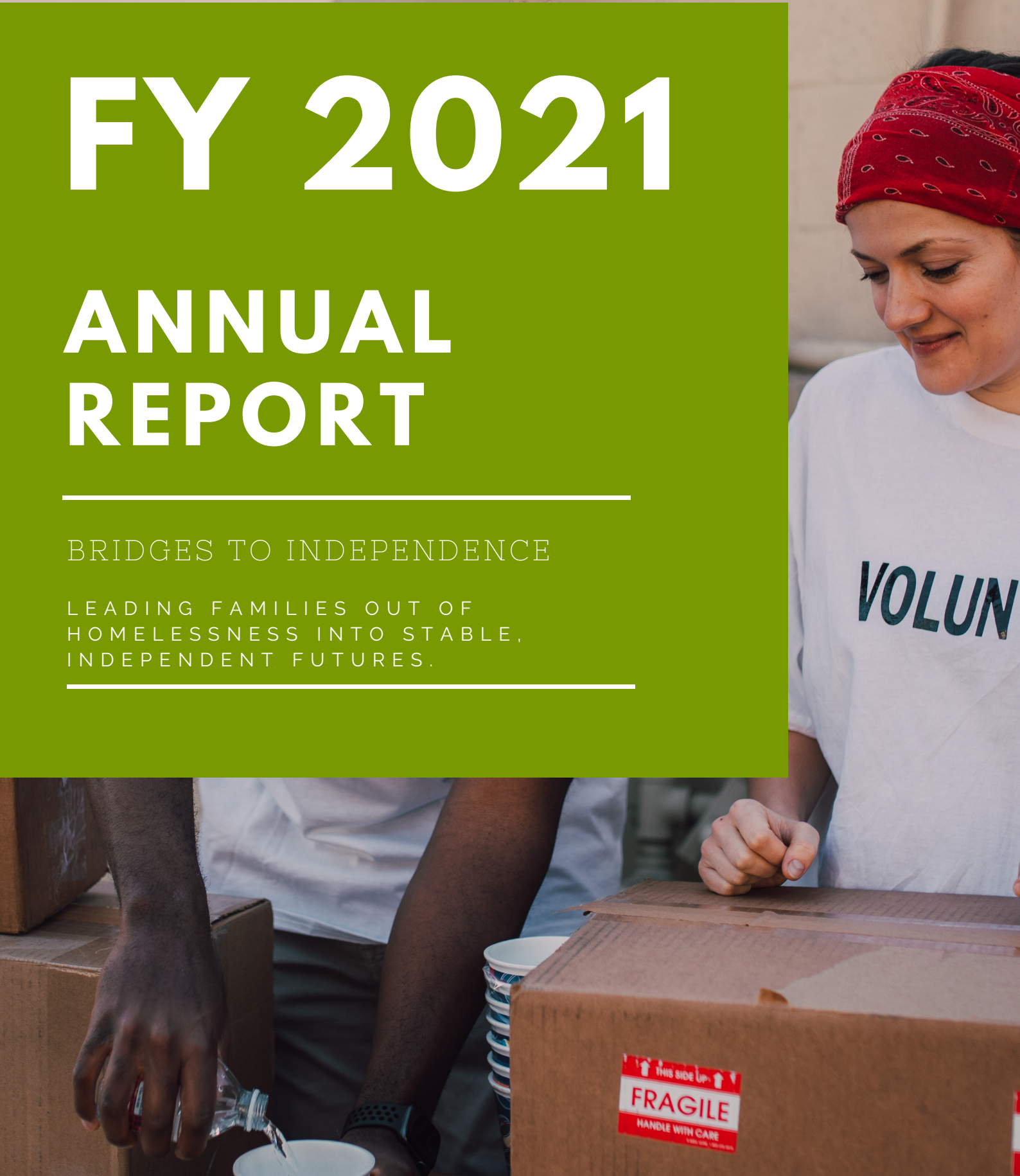
## ANNUAL REPORT

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BRIDGES TO INDEPENDENCE

LEADING FAMILIES OUT OF  
HOMELESSNESS INTO STABLE,  
INDEPENDENT FUTURES.

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# 2021 BOARD OF DIRECTORS

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**Chief Program Officer**





# 2021 ANNUAL REPORT

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Bridges fiscal year runs from July 2020 - June 2021. By looking at the dates alone, you can presume that it was a busy year full of unexpected challenges, and we certainly agree. This past year, Bridges navigated how to continue serving the families in Arlington County that needed our services. Families needed Bridges services more than ever because of the escalated hardships due to the impact of the pandemic. Many families at Bridges experienced barriers such as low wages, lay-offs, decreased hours at jobs, limited and astronomical childcare costs, virtual learning gaps, and more. Yet, even with the additional hardships that we faced, we had one of the best years of growth thanks to the supportive community that stepped in to help struggling families when they needed it the most.

## MISSION AND VISION

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Bridges' mission is to lead individuals and families out of homelessness and into stable, independent futures. Bridges' vision of breaking intergenerational cycles of poverty is carried out through three core programs that are supported by supportive services. The three core programs are 1) operating Arlington County's largest emergency family shelter (Sullivan House), 2) offering a housing program called Rapid Rehousing where safe and stable housing is our first priority, and 3) providing community empowerment programming to the Green Valley neighborhood of Arlington County. Within these programs, current and "alumni" beneficiaries have access to supportive services including workforce development, financial empowerment, youth development, referral and emergency services, and individualized case management.

# PROGRAMS REVIEW

## EMERGENCY FAMILY SHELTER

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- Bridges emergency family shelter served 64 people, including eight transitional-aged youth. As a result of the pandemic, this is the lowest number of individuals served. Bridges prioritized spacing out individuals to adhere to social distancing, decreasing the number of people the shelter could serve. Additionally, the eviction moratorium kept people in their homes and out of shelters.
- The shelter stayed opened and fully staffed 24/7 throughout the pandemic.
- Thanks to the community, Bridges no-barrier food pantry remained fully stocked, allowing families the dignity in choice when selecting their meals.
- Thankfully there were no COVID-19 outbreaks at the shelter. Through out FY 21 there was only one case of COVID-19.

## RAPID REHOUSING PROGRAM

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- Bridges Rapid Rehousing Program served 170 people, equating to 56 households.
- Bridges covered 100% of rents for families from April 2020 - September 2020.
- 21% of families exited in 12 months or less. This number is lower than usual, most families exit the program within 12 months, but the pandemic impacted families' ability to gain employment.
- Those who entered the program in 2019 were impacted the greatest because they were already at low or no income at the start of the pandemic, which prolonged their inability to gain employment and stable, independent housing.

## COMMUNITY SERVICES CENTER

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- Bridges' Community Services Center, which provides walk in referral services for neighbors in need, opened in December 2020.
- Bridges' Community Services Center served 113 individuals.
- Under the leadership of only one staff person, the Community Services Center had 510 touch points to help parents and children in Green Valley with referrals and services.

## YOUTH DEVELOPMENT PROGRAM

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- Ninety students participated in various virtual youth activities to include; Kids Empowered, Bright Bridges, Mentoring, Youth Leadership Academy, Lemonade Stand, and the Internship Program.
- There were 2,000 touch points with youth to support them with tutoring and mentoring throughout the year under the leadership of one staff person and with the help of many volunteers.
- 100% of eligible youth graduated high school and proceeded to college or the career choice of their choosing.

## WORKFORCE DEVELOPMENT PROGRAM

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- Fifty-five individuals received services from Bridges Workforce Development Program.
- Five individuals completed their GED.
- Four individuals completed ESL classes.
- Three clients attended the Global Training Institute and received trainings in Nursing Assistance and Patient Care Assistance.



# VOLUNTEER REVIEW



As Bridges expanded, so did our volunteer base. In FY 21, we had volunteers from 16 different states across the county dedicate their time to supporting Bridges and families in Arlington County.

# VOLUNTEERS

**Thanks to Bridges generous volunteer network, in FY 21:**

- Bridges participated in five company service days, including Accenture, Swinerton, Excella, and Target.
- We had 54 new volunteers at Bridges.
- We received approximately 54 anti-boredom bundles for youth to have fun and learn at home during the pandemic.
- We had eight virtual projects completed such as food scavenger hunts, virtual bingo, and more.
- We had two successful "drive-n-drops" run by volunteers that supplied approximately 110 families at Bridges with gift cards, personal health items, school supplies, food, and more.
- Bridges received volunteer support from four probono projects. Thank you to Compass, Leadership Center for Excellence's Leadership Arlington and Ignite classes, George Mason IT class, Marymount MBA students, and The Endurance Fund.



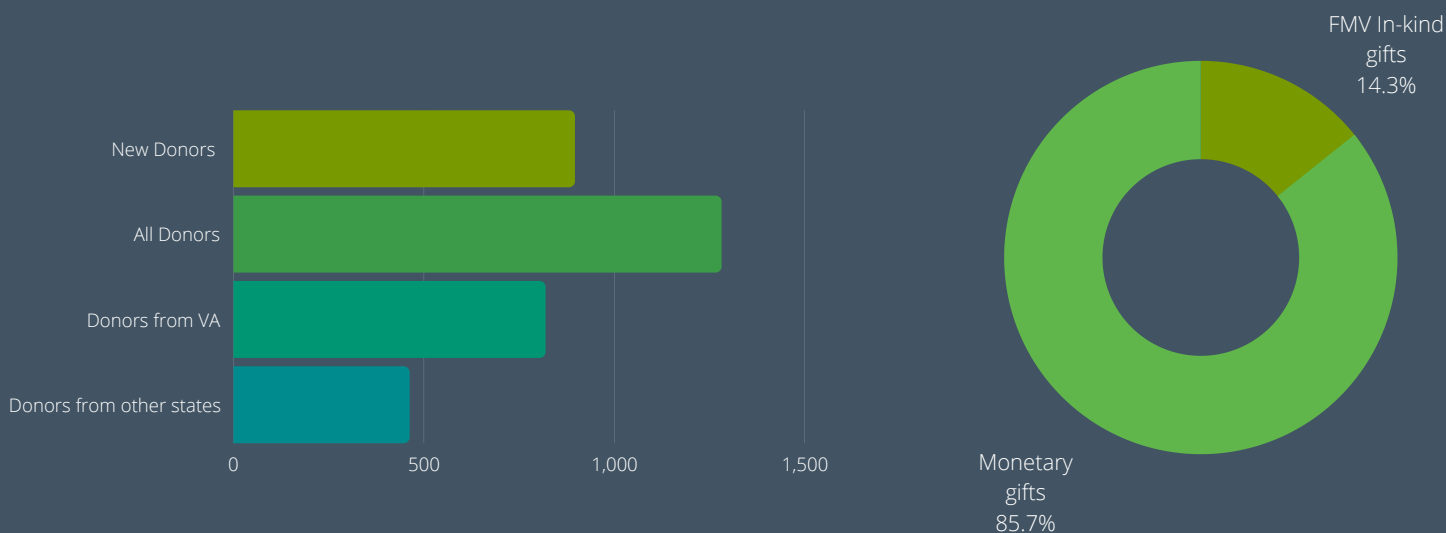
# DONOR REVIEW



## DONATIONS

**Thanks to a generous network of donors, in FY21:**

- Bridges received 2,332 monetary gifts, with an average gift size of \$463.26.
- There were 896 new donors that made a gift to Bridges.
- A total of 792 donors contributed \$179,691.38 worth of in-kind gifts.
- Bridges received 2,332 gifts across 35 states from 1,281 donors.
- Thank you to Bridges' top five funders: E\*Trade Financial, Westminster Presbyterian Church, Grace Community Church, an anonymous family, and Mount Zion Baptist Church.





# FINANCIAL REVIEW



## FY2021 FINANCES

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Bridges' fiscal year is July 1 – June 30. Total Revenue is over \$2M, and total expenses are over \$2M for FY2021.

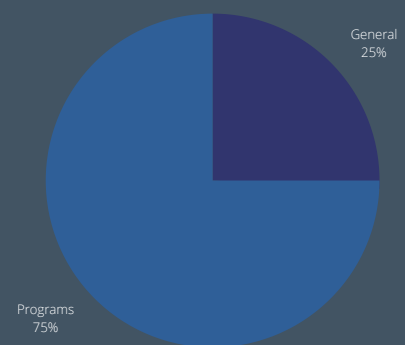
The following numbers are estimates before the final audit numbers are released. Continue to check the Bridges' website for final audited reports.

### FY2021 Revenue

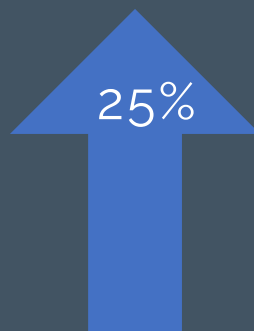


■ Philanthropy  
■ Government

### FY2021 Programmatic Expenses



■ Programs  
■ General



Growth from FY2020 to FY2021



# THANK YOU FOR MAKING THIS A YEAR TO REMEMBER.

